

**FIG. 1**  
**(PRIOR ART)**

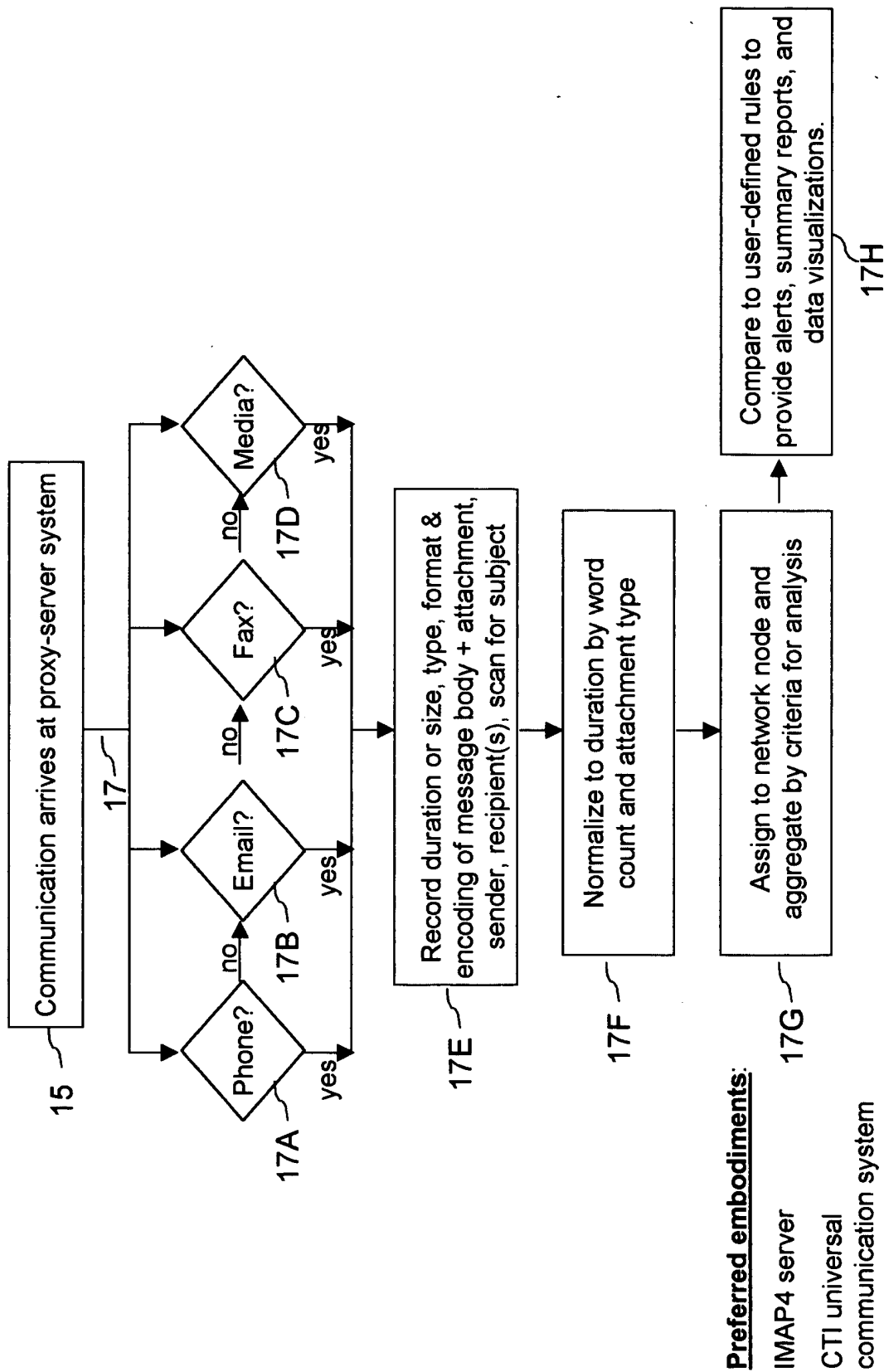


FIG. 2

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Sample Log File Information and Normalized Time by Message

31A	31B	31C	31D	31E	31F	31G	31H	31I	31J	31K	31L	31M
Date	Time	Recipient	Manner	Sender	Subject	Type	Type	Size (kb)	Size (kb)	Word Count	Word Count	Normalized Duration (min)
17Jan00	8:34 EST	pulrich@		porondo@	patent filing	email	MS Word	7	122	84	3050	15.9
17Jan00	21:09 EST	pulrich@		kulrich@	personal	email	n/a	11	n/a	132	n/a	0.8
17Jan00	21:35 EST	pulrich@		jayang@	business expense	email	MS Excel	42	103	420	n/a	6.4
		porondo@				"	"	42	103	420	"	6.4
18Jan00	14:31 EST	porondo@		pulrich@	prototype	email	n/a	3	n/a	48	n/a	0.3
		jayang@	cc			"	"	3	"	48	"	0.3
		kulrich@	bcc			"	"	3	"	48	"	0.3
18Jan00	14:52 EST	pulrich@		jayang@	re: prototype	fax	n/a	132	n/a	550	n/a	2.9
		porondo@	cc			"	"	132	"	550	"	2.9
20Jan00	15:03 EST	lawyer@		pulrich@	patent filing	email	MS Word	15	356	135	7120	36.5
		porondo@	cc			"	"	15	356	135	7120	36.5
		jayang@	cc			"	"	15	356	135	7120	36.5
		kulrich@	bcc			"	"	15	356	135	7120	36.5
21Jan00	11:05 EST	pulrich@		lawyer@	patent filing	email	wav file	10	2200	120	n/a	5.2
21Jan00	11:25 EST	porondo@	fw	pulrich@	fw: patent filing	"	"	11	2200	120	n/a	5.2
		jayang@	fw			"	"	11	2200	120	n/a	5.2
		kulrich@	fw			"	"	11	2200	120	n/a	5.2
35 21Jan00	18:35 EST	kulrich@		pulrich@	personal	phone	n/a	n/a	n/a	n/a	n/a	1.6

Total Duration (min) = 204.6

31N

FIG. 3A

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Minutes of Time

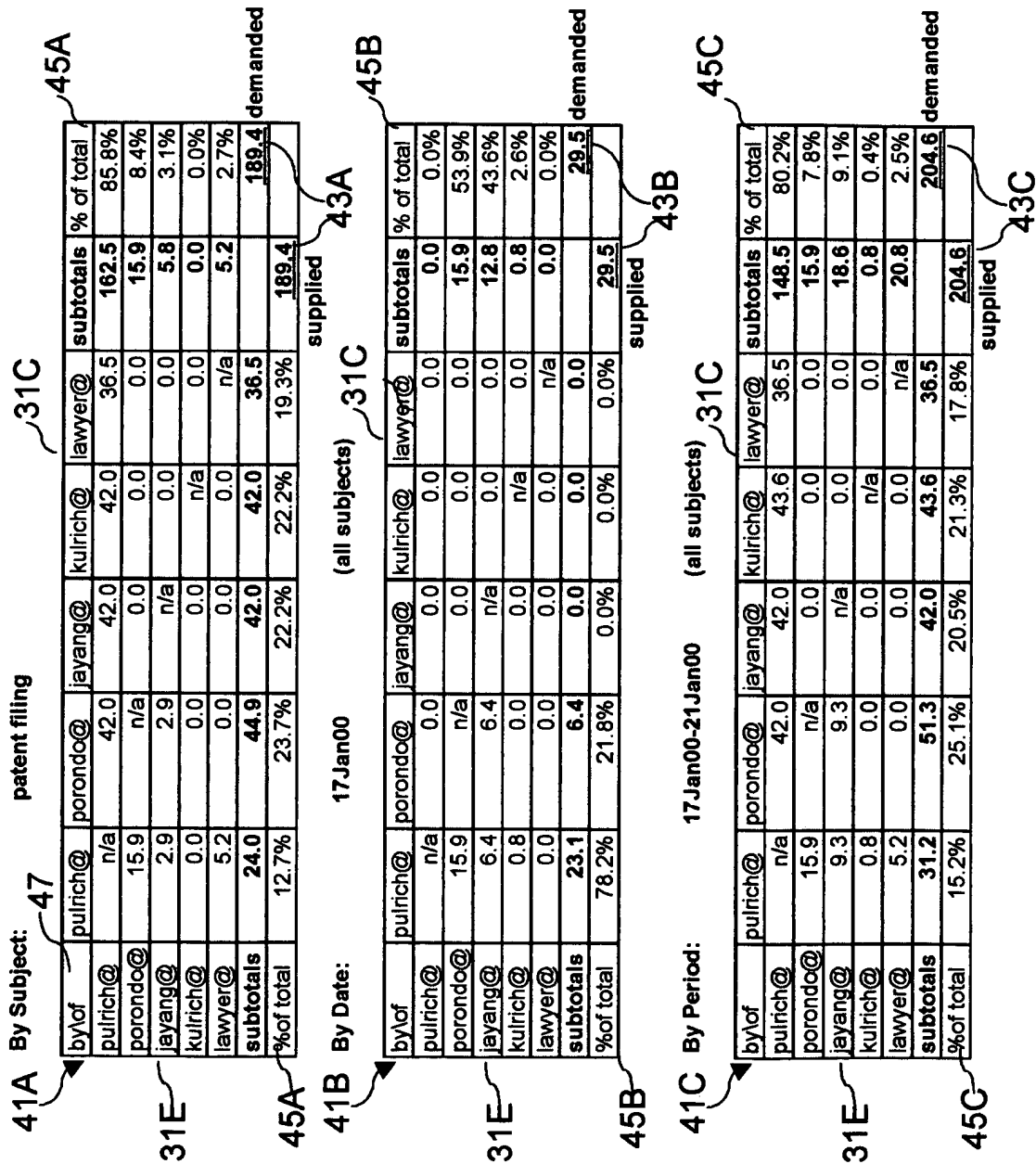
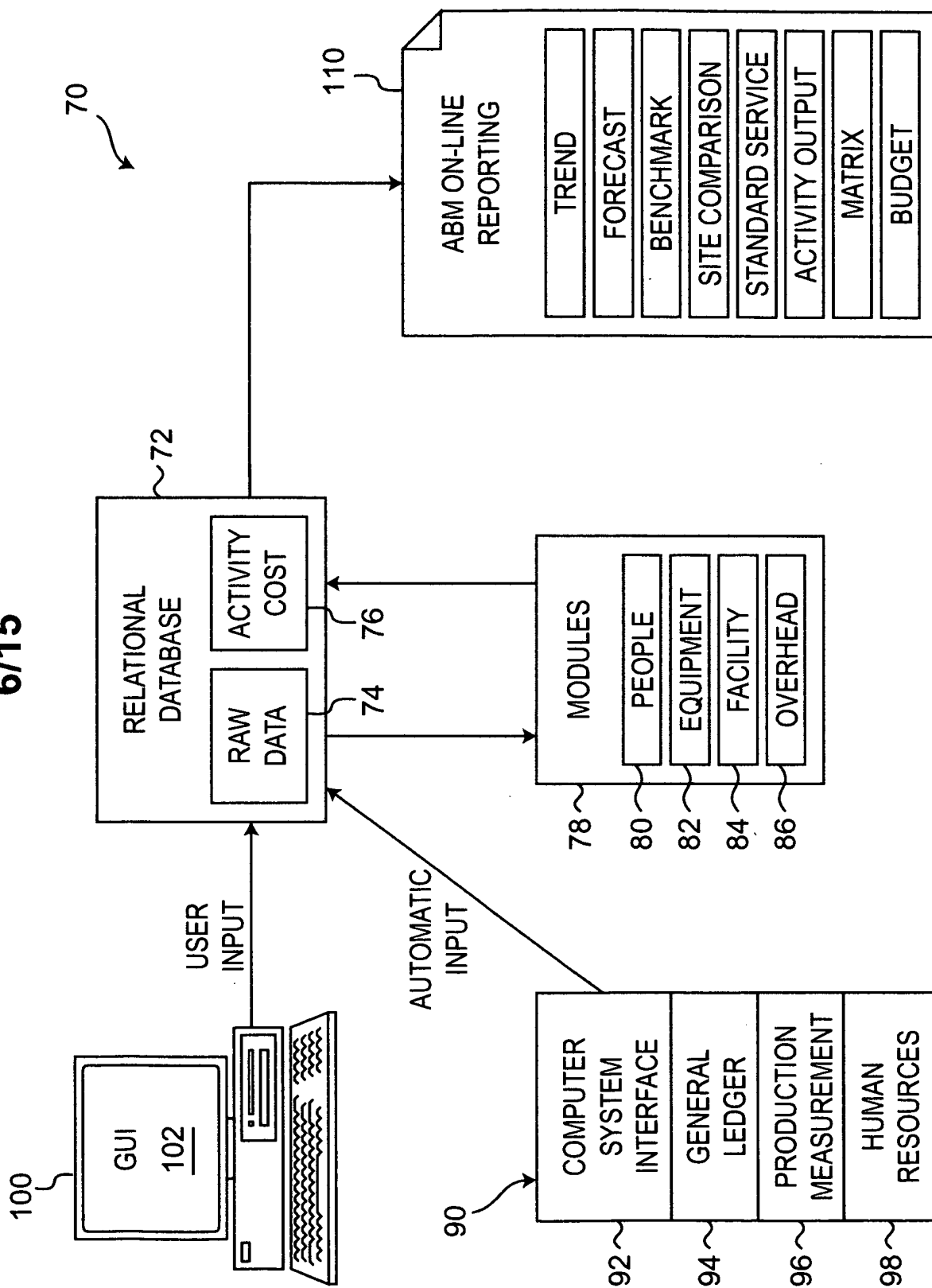


FIG. 3B





**FIG. 5**  
(PRIOR ART)

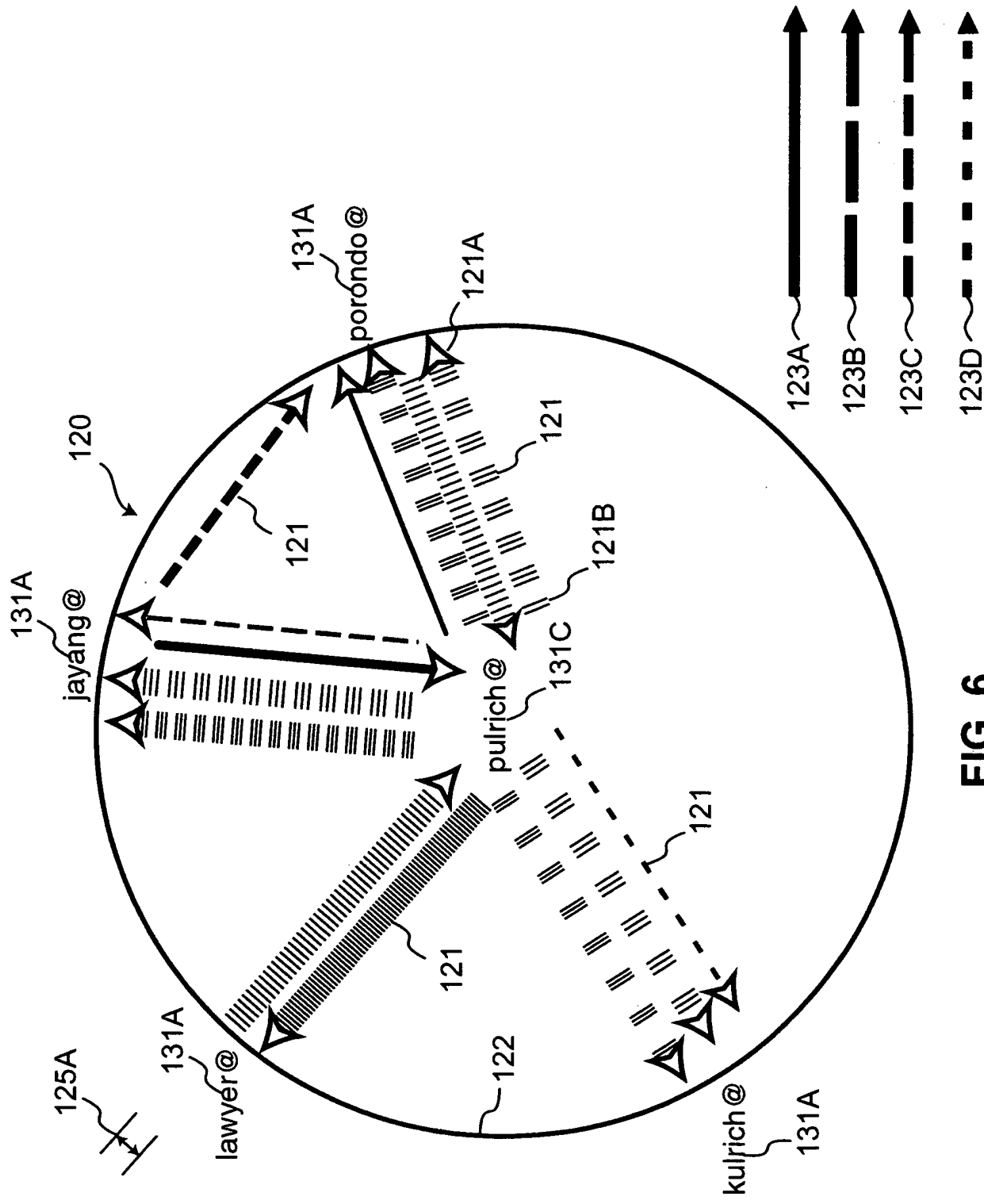


FIG. 6

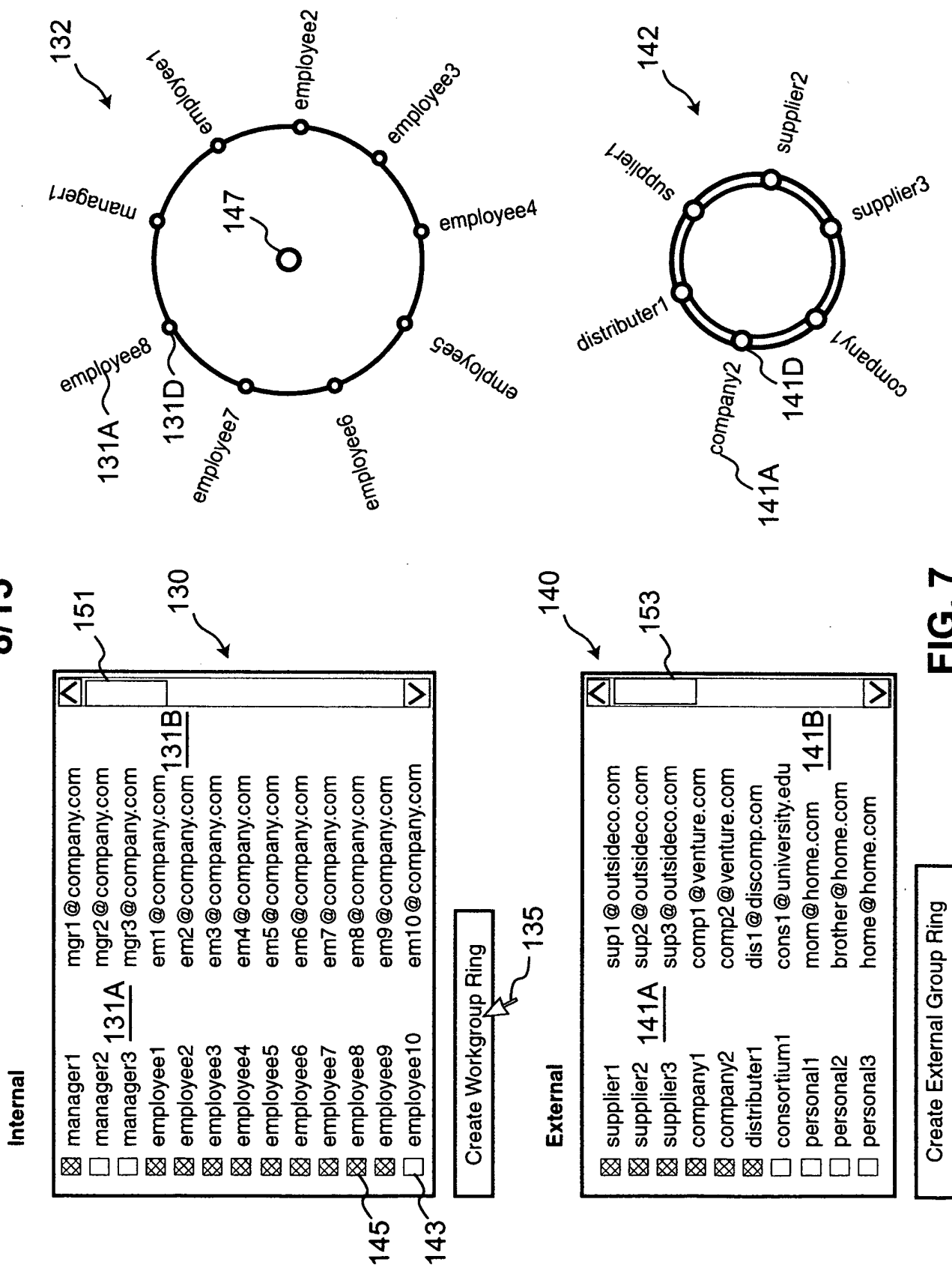


FIG. 7



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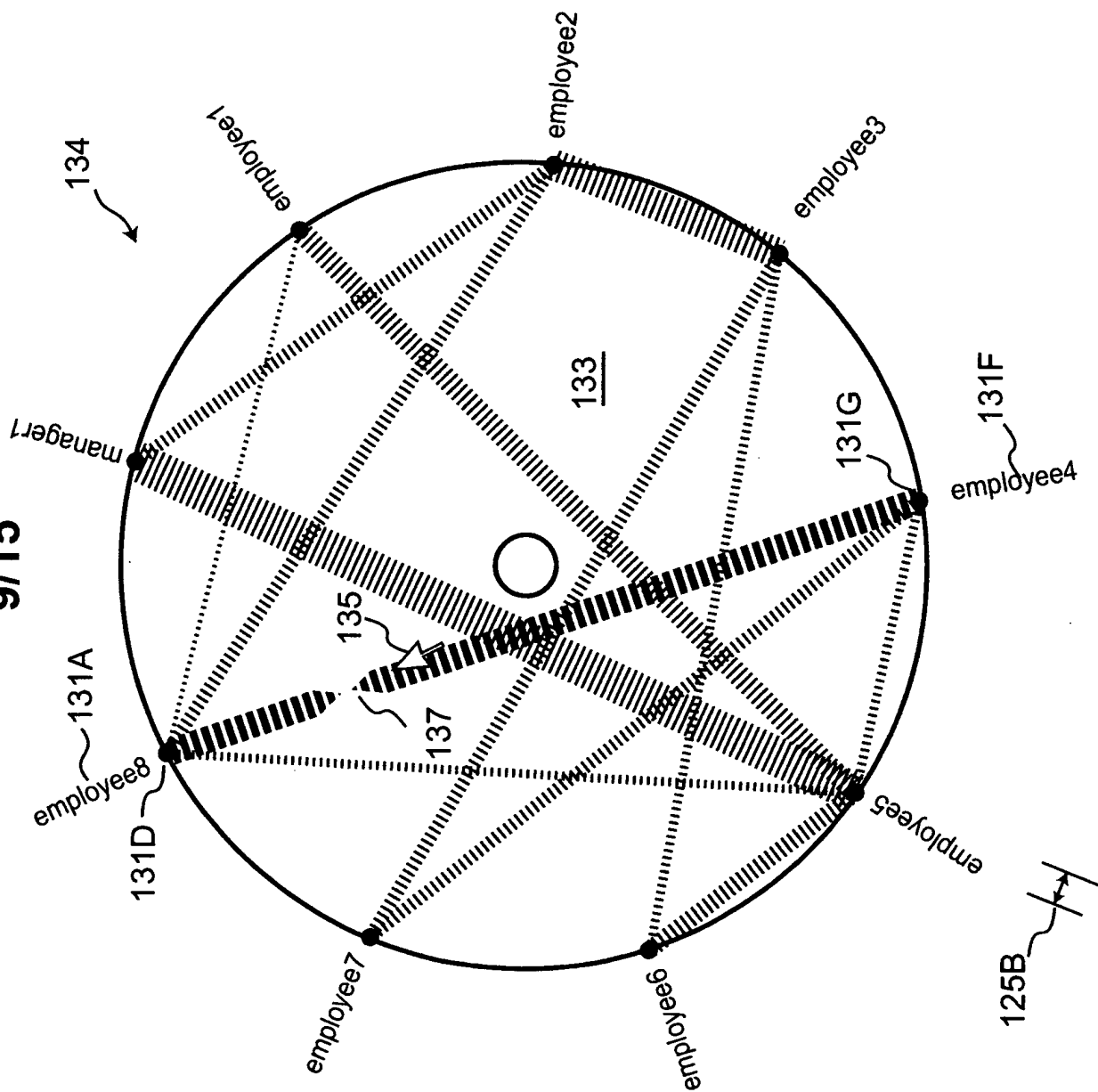
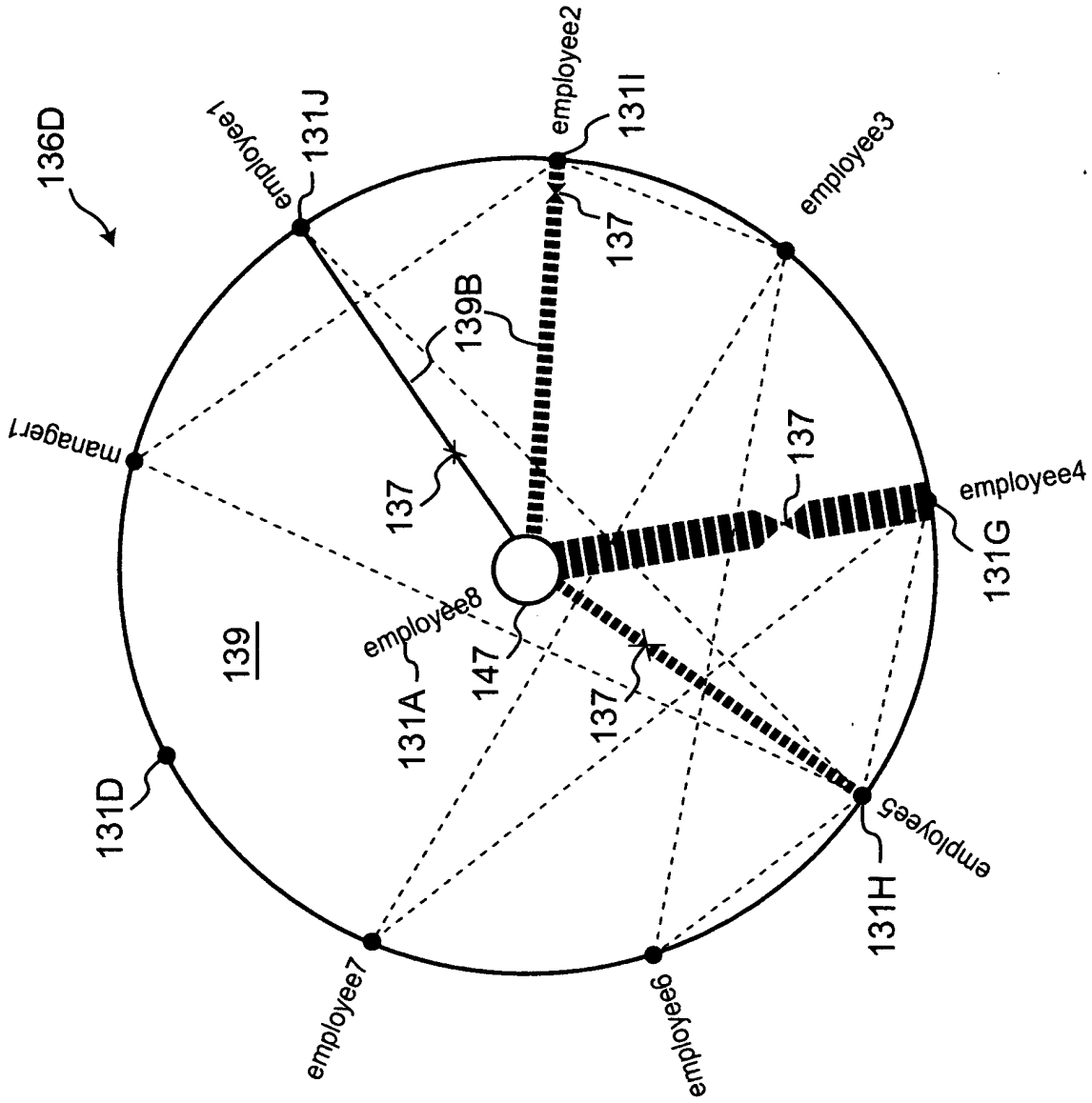
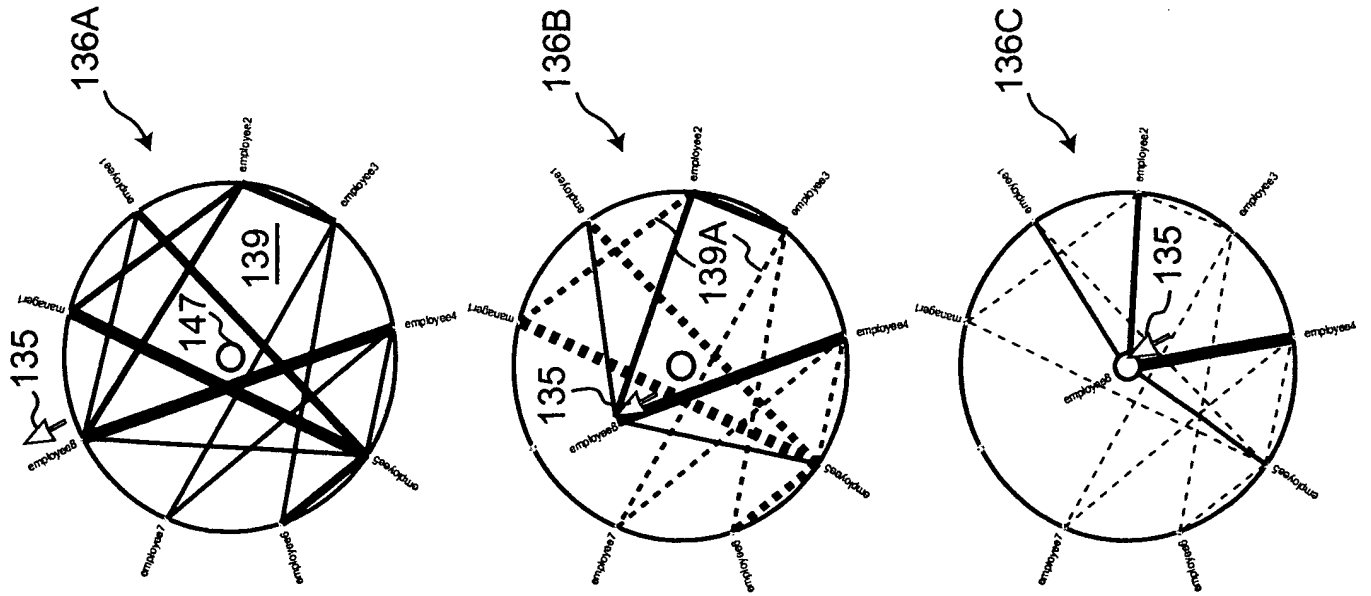


FIG. 8



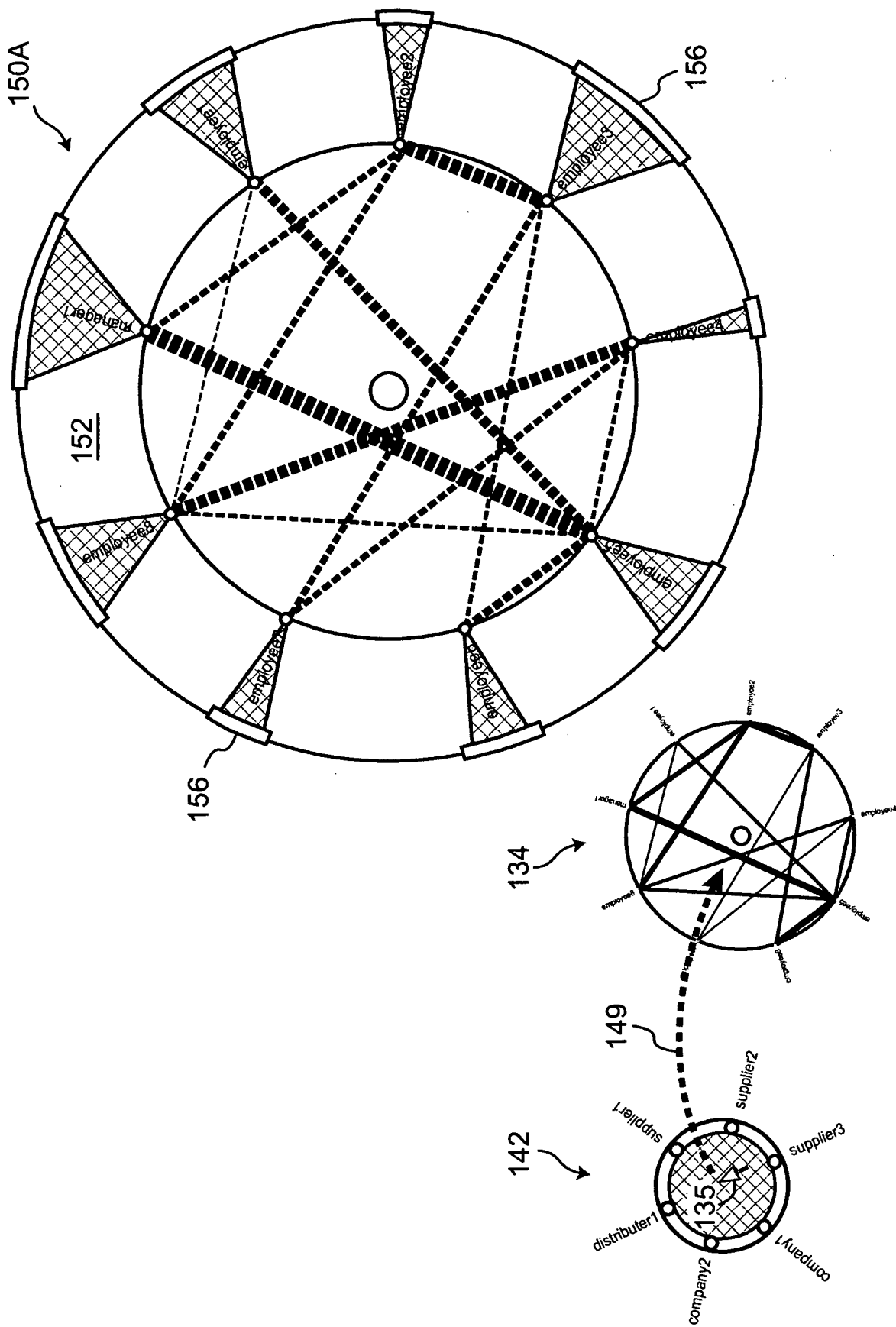


FIG. 10

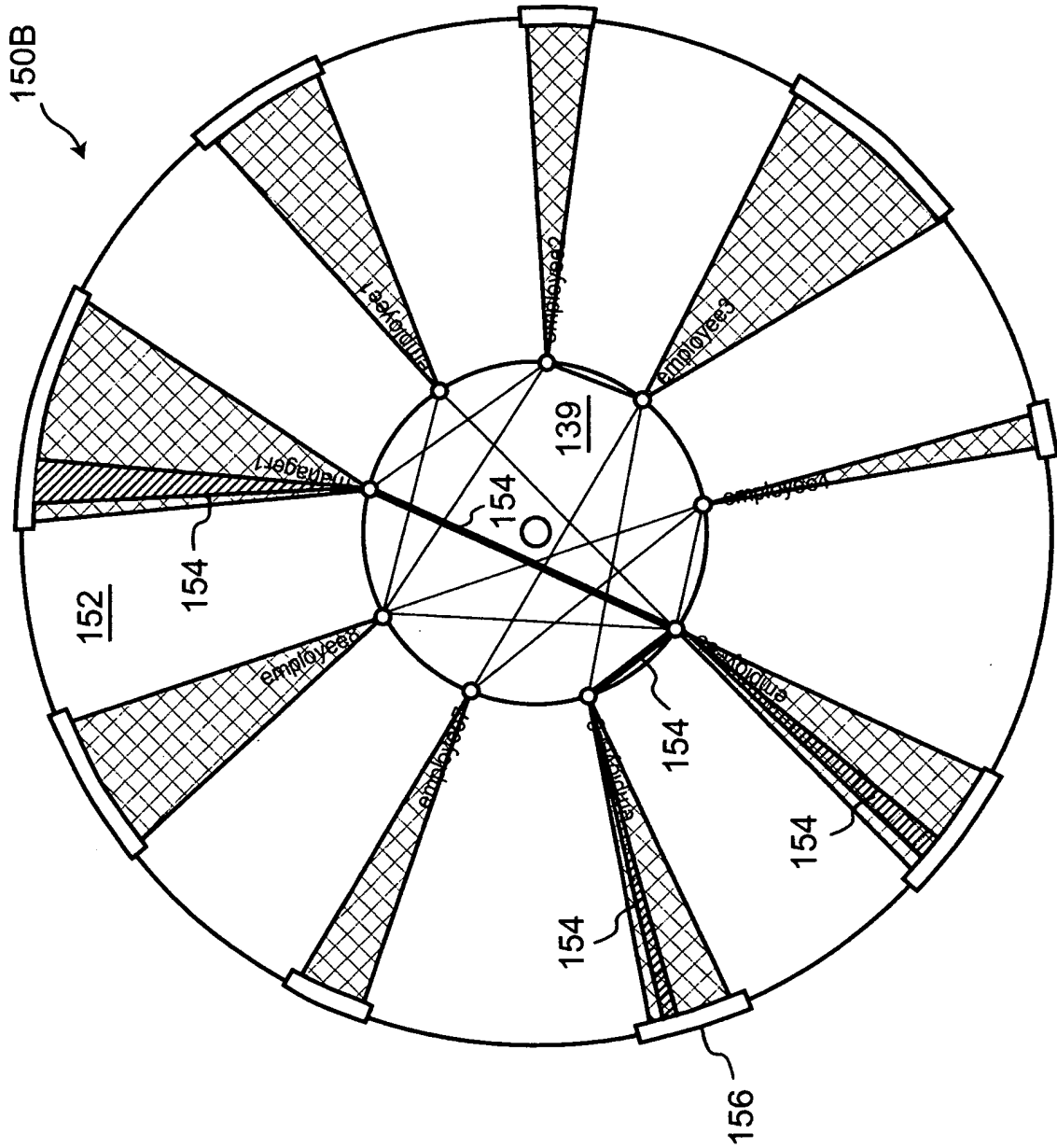


FIG. 11

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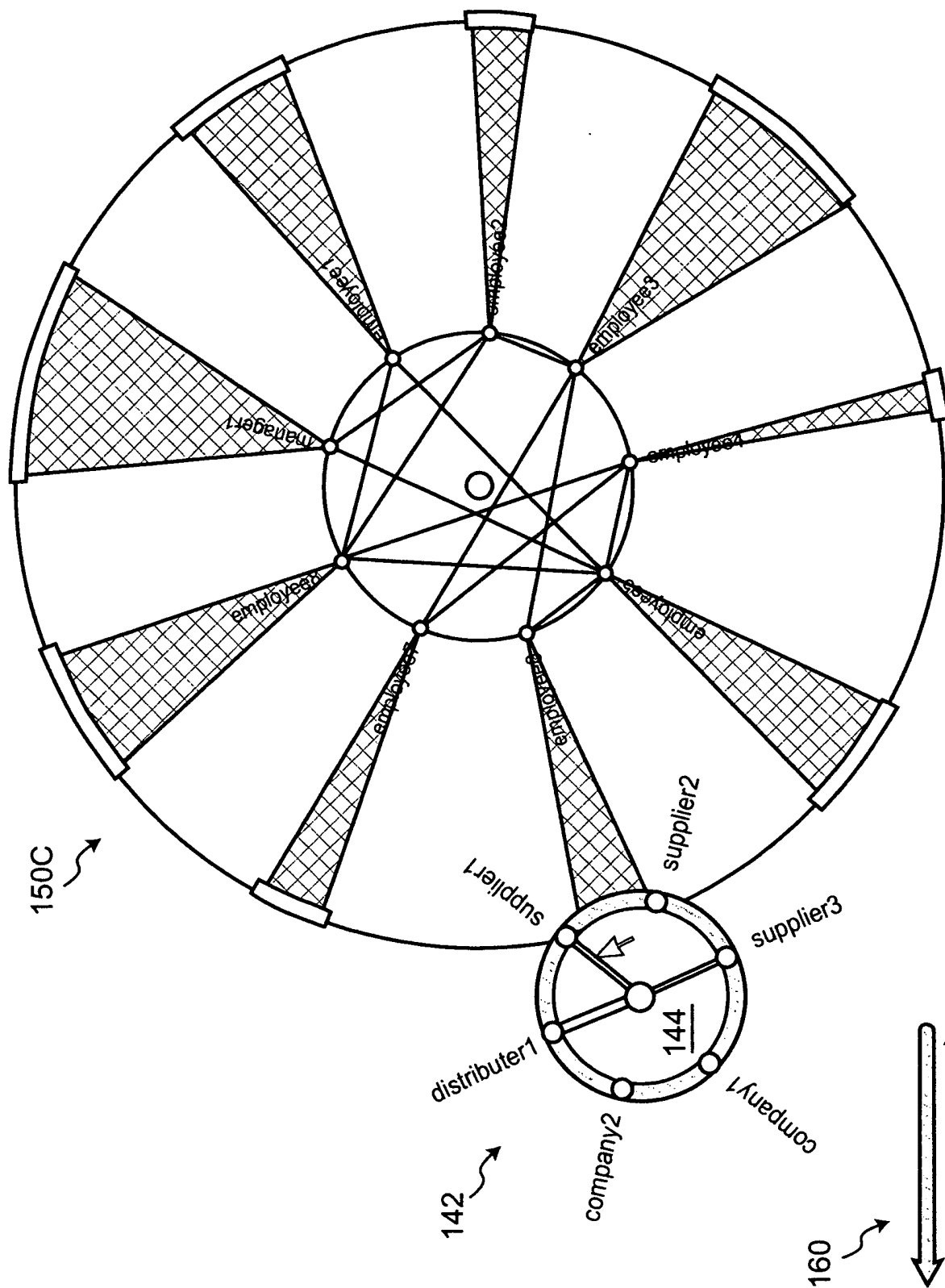


FIG. 12

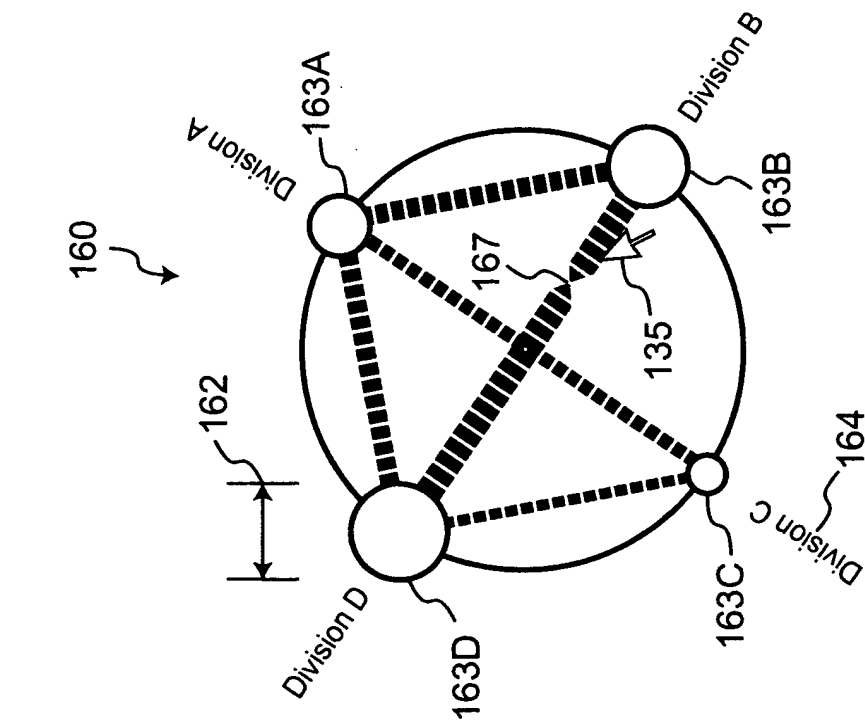
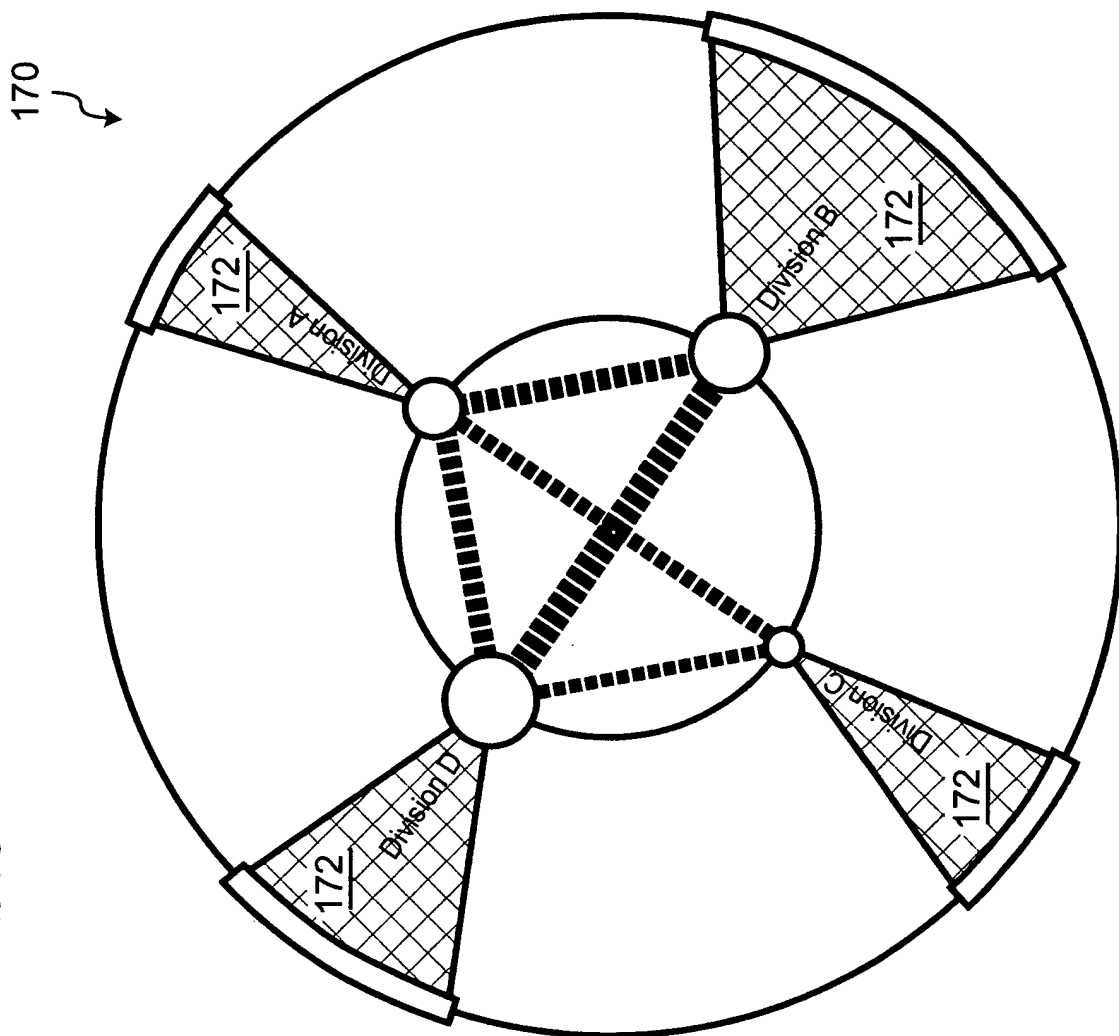


FIG. 13



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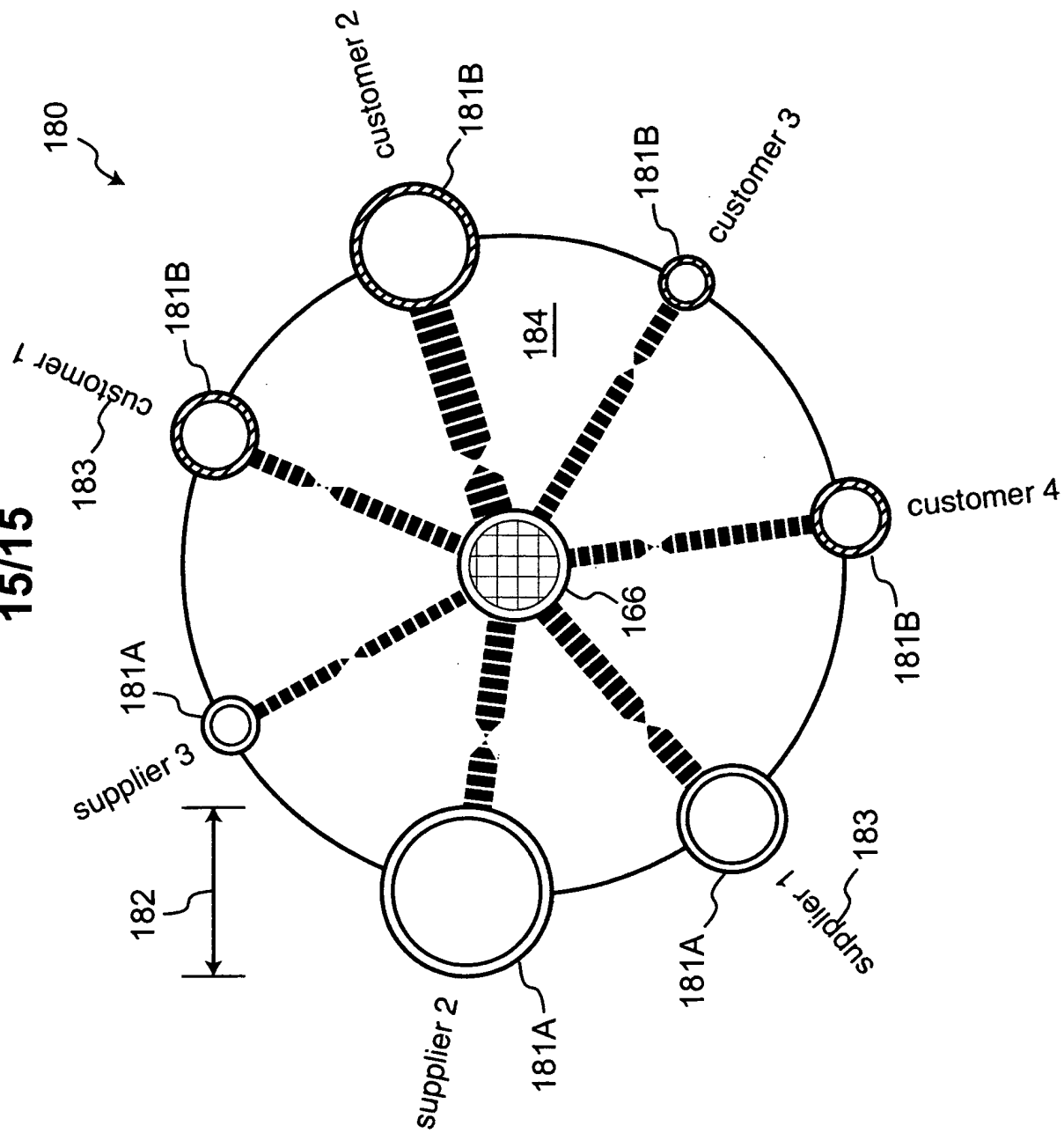


FIG. 14